



Ship To: 203 Matzinger Road Toledo, OH 43612
Bill To: P.O. Box 70 Lambertville, MI 48144
Telephone: (419) 478-4423 **Fax:** (419) 478-4425
www.WheelChairCarrier.com

DEALER INFORMATION

TERMS AND CONDITIONS

SHIPPING AND HANDLING CHARGES:

On merchandise orders, shipping and handling charges will be prepaid and added to your invoice. All orders are shipped Ground. Next Day Air and Second Day Air service are available for an additional cost.

PAYMENT TERMS:

New customers must prepay by check or credit card, or C.O.D. until credit can be established. Once credit has been approved, terms are NET 30 days. Overdue accounts must be settled before subsequent orders are shipped. We reserve the right to deny credit, or to withdraw credit terms for delinquent accounts.

RETURNS:

Return authorizations MUST be obtained from WheelChair Carrier prior to the return of any merchandise for any reason, and all transportation charges must be prepaid. Return Authorization Numbers should be clearly marked on the outside of all cartons. Unauthorized returns will be refused.

All returns must be made within 30 days from the date of purchase, unless due to defect. Returns for credit will be subject to a 25% restocking charge, plus any cost incurred in restoring the merchandise to a resalable condition. Freight charges cannot be credited.

WARRANTY:

Every effort has been made to insure high quality in material and workmanship of our products. Manufacturer warrants all products to be free of defects in material and/or workmanship for three (3) years from date of original purchase [2008 models and newer only, 2007 models and older have a 1 year non transferable warranty]. **EXCEPTIONS:** 1 year warranty on all Electrical components including motor and actuator. All custom orders have a 90~day warranty. Model 015, The Manual Carrier carries a 1 year warranty only. For details, see individual product warranty.

The manufacturer and/or selling agents of carriers will not be responsible in any way for damage to item (s) being carried or loss of item (s) falling from carriers, or damages said item(s) may cause on or off carriers.